# Direct Observation: Patient Interaction

Resident: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_

Evaluator: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ PGY: 1 2 3 4

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| Rotation: | OB | GYN | ONC |
| **Clinical Setting:** | Inpatient | Outpatient | OR/ER | Rounds |
| **Age of Patient:** | <18 (Adolescent/Peds) | 18-60 | >60 Geriatric |
| **Interaction With:** | Patient | Patient’s Family | Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

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| Checklist of Skills Demonstrated |
| Information gathering: ExamplesFocused, open-ended questions: how, what, etc.Facilitation: “Tell me more about…”Surveying: “What else is bothering you?”Summarizing: “Let me make sure I understand…” | Yes | No | N/A |
| Establishing Rapport: ExamplesReflection: “I can see this is disturbing for you…”Legitimation: “I can understand why you feel…”Support: “I want you to know that I am here to help…”Partnership: “ Let’s you and I work on this…”Respect: “ I’m impressed by how well you…”Nonverbal: listens attentively, shows empathy | Yes | No | N/A |
| Educating the Patient: ExamplesGeneral facts: about the diagnosis or conditionPresenting/negotiating treatment optionsExplaining behavioral recommendationsExplaining medication regimes, side effectsExplaining surgical treatments, complicationsEliciting patient understanding of the above | Yes | No | N/A |
| **Feedback:** |

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| --- | --- |
| Evaluator Signature: | Date |
| Resident Signature: | Date: |