

Resident Complaints????



The ACGME has two different offices that address reports of training related-issues or allegations of non-compliance with ACGME requirements: the Office of the Ombudsperson or the Office of Complaints.

Office of the Ombudsperson

- A problem-solving mechanism
- An opportunity to anonymously report training-related issues without affecting accreditation or Recognition status
- Allegations and response(s) do not go to the Review Committee
- May prompt internal inquiry and review
- Staff listens and educates about available resources to assist in the resolution of training-related concerns

Office of Complaints

- A confidential reporting mechanism
- Must allege lack of compliance with ACGME requirements
- Allegations and response(s) will be reviewed by the Review Committee
- May prompt an ACGME site visit
- May impact accreditation or Recognition status

If you are unfamiliar with the ACGME Office of Complaints and its function, we recommend you review the information provided at:

<https://www.acgme.org/residents-and-fellows/report-an-issue/office-of-complaints/>

As with all things related to accreditation, be sure to check out the FAQ's!

<https://www.acgme.org/residents-and-fellows/report-an-issue/faqs/>

