Rotation: Healthcare Administration Elective

Primary goals: Exposure to delivery of modern effective healthcare. Become familiar with modern healthcare administration as practiced in a large community hospital .

Objectives by competency

Patient Care

- Improvement in efficiency of delivery of medical care

Practice based learning and improvement

- Expand familiarity with Quality Indicators
- Understand "performance" and how to effect it, initiate programs, and monitor progression

Interpersonal and Communication Skills

- Cultivate open communication with non-clinical providers via observation and interaction
- Develop familiarity with the challenges non-clinical providers face in carrying out their tasks that contribute to a well run hospital

Professionalism

- Demonstrate respect, integrity and compassion

System based Practice

- Increased knowledge of available programs and detailed observation of realization of those programs in the context of a community hospital
- Increase experience with business aspects of medicine
- Increased familiarity with medico-legal issues in modern medical practice

Detailed goals:

- Describe the function in case management to reduce length of stay
- Observe the process of physician credentialing
- Describe objective measurements of quality health care
- Familiarity with quality improvement theory and practice
- Describe how the hospital bills
- Describe how a physician bills
- Demonstrated knowledge of how documentation affects billing
- Become familiar with coding
- Understanding of popular DRGs
- Familiarity with the credentialing process and how it is completed effectively

- Understanding of the role of JHACO
- Understanding of the role of a hospitalist in cost containment
- Describe the basic tenets of the Performance Improvement (PI) process
- Demonstrate knowledge how to implement quality improvement programs
- Understand the components of a hospital committee and how they impact QHI
- Learn how to optimize financial performance in delivery of medicine within the context of the hospital system
- Introduction to management theory in healthcare
- Build familiarity with organizational structure
- Gain experience with the interface between the practice and business of medicine